



Network Services Group, LLC
P.O. Box 7646
Ann Arbor, MI 48104
(877) 815-6974
<http://www.nsgroupllc.com>

Network Technician

Hello, and thank you for your interest in a network technician position with Network Services Group, in Ann Arbor, Michigan. NSG is looking for a dedicated, motivated, and professional network service technician to assist our customers (small and medium sized businesses) with their computer and network needs.

We need people who are familiar with business computer networks (both servers and workstations). Must be good with people, capable of multitasking, detail oriented, and interested in learning new skills and technologies. Work with a team of highly motivated and skilled individuals. Must be passionate about computers and technology.

Requirements:

1. Excellent people and communication skills.
2. Advanced PC Hardware, troubleshooting and assembly skills.
3. Extensive Windows desktop troubleshooting and administration experience.
4. Extensive experience with Windows Server, Exchange Server, and SQL Server installation, configuration, troubleshooting, and management.
5. Working knowledge of and experience with TCP/IP, DNS, DHCP, Active Directory, Group Policy, and network topology.
6. Experience installing, maintaining, and troubleshooting business software systems on a network, such as accounting and inventory management systems.
7. Intermediate or advanced knowledge of network hardware troubleshooting, repair, and maintenance (switches, routers, wireless).
8. Linux system administration experience is a plus.
9. Ensure that customer needs are met on a prompt and urgent basis.
10. Multitasking, follow through, and task prioritization.
11. Ability to consistently document work performed and configuration changes.

What it takes to be successful at NSG:

We have a high competence entrepreneurial culture. We value your expertise and expect you to set high standards for yourself and others. To be successful here, you should be someone who:

- Does whatever it takes to do the job and works to be on top of their game.
- Is focused; can turn off distractions and socializing, but still likes to have fun.
- Is motivated to go above and beyond the call of duty without being told.
- Can produce error-free work under tight deadlines.
- Is comfortable working on their own and can quickly learn expectations.

Interested candidates should submit their resume in PDF format via email to jobs@nsgroupllc.com. Qualified candidates will be contacted to arrange a time for an interview.

Please do not call to inquire – all questions should be directed to jobs@nsgroupllc.com.